

Young Professional of the Year Nominee

Name: Ashleé Walker
Title: Member Experience Manager
Business: Dover Federal Credit Union
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Number of Years at your current company/organization: 5 years



Describe your current role with the company/organization:

I am a Member Experience Manager at Dover Federal Credit Union. I currently manage the day-to-day operations at 3 branches: Saulsbury Rd., DAFB, and Milford. In this position, I am primarily responsible for providing legendary service to all members, as well as insuring the maintenance of a growing deposit base, and generating innovative and creative ways for improving the profitability and productivity of the branch.

What are your professional goals in the next three to five years?

Who really knows what the future holds? My professional goals in the next three to five years are simple. “Keep Growing, Keep Learning, and Keep Inspiring!” I have a strong desire to continue making a difference in my members and team member’s financial future. I would like to acquire more knowledge and skill sets that will afford me the opportunity for growth within the financial industry. In turn, I believe this will allow me to add value to my local community and establish my position as a viable leader.

What distinguishes you from other young professionals? (Give an example of your positive leadership or achievements.)

Caring for others is extremely important. My favorite quote is: “People don’t care how much you know until they know how much you care” (Theodore Roosevelt). I wholeheartedly believe in this quote. Over the past 5 years, I’ve become the leader I always wished I had. Essentially, I’ve become my own kind of leader, using innovative and creative strategies for developing my own skills and the skills of those who report to me. Last year, I was tasked with transforming the culture at DFCU’s largest branch. I took this challenge head on and at the end of the year, I received the DFCU Leadership Award! But more importantly, my team won the 2018 UNITY award, an honor voted on by every team member employed by DFCU.

What contributions have you made in the community?

To date, I have been involved in volunteer work with Special Olympics, The Boys and Girls Club, and Habitat for Humanity. I must say that being a part of Leadership Central Delaware has opened my eyes to the community surrounding me in ways I cannot describe.

Serving as a volunteer: Special Olympics, The Boys and Girls Club, Habitat for Humanity, and Attack Addiction.